

TECHNICAL BULLETIN: Schlage® Control™ with Greenwich Trim Security Enhancement



Overview:



Schlage® Control™ Smart Deadbolt (and Interconnected Locks) with Greenwich Trim

A retrofit clip has been developed to enhance the security features of in-field Schlage Control Smart Deadbolts (and Interconnected Locks) with Greenwich Trim. This enhancement is for the weephole on the lower side of the external escutcheon (see picture below) and will not impact the intended function of the weephole (i.e., allow water and moisture to escape).



Weephole

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Affected Product:

Brand: Schlage

Models: Control Smart Deadbolt with Greenwich Trim (BE467F GRW) and Schlage Control Smart Interconnected Locks with Greenwich Trim (FE410F GRW).

Actions:

Allegion developed a retrofit clip that customers can install to provide the enhancement for in-field units. We recommend all commercial customers install this update. These retrofit clips can be obtained free of charge by calling our technical support line (1-877-671-7011, select Option 2 for Schlage Electronic Locks).

If you resell or distribute the Schlage Control Smart Deadbolt (and/or Interconnected Locks) with Greenwich Trim, please share this communication with all of your Schlage Control Smart Deadbolt (and/or Interconnected Locks) with Greenwich Trim customers, also encouraging them to adopt this and future security enhancements as standard practice.

Retrofit Clip Installation:

Installation of the retrofit clip is easy and, in most cases, does not require any tools. You can access digital instructions at <https://alle.co/clip>.

Alternatively, installation instructions are also provided on the following pages of this Technical Bulletin and can be provided as a separate document, upon request, for “actual size” scaling of some illustrations.

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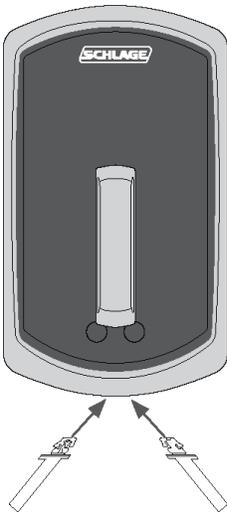
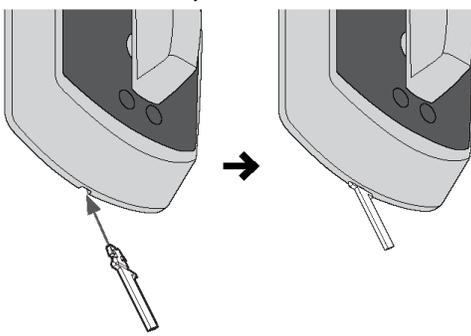
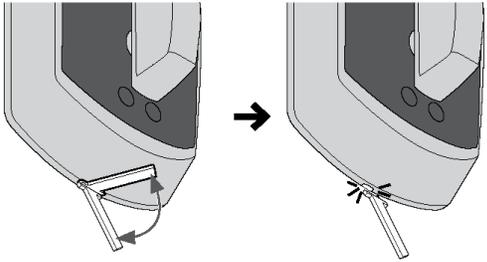


Retrofit Clip

for In-Field Schlage® Control™ Deadbolts
with Greenwich Trim

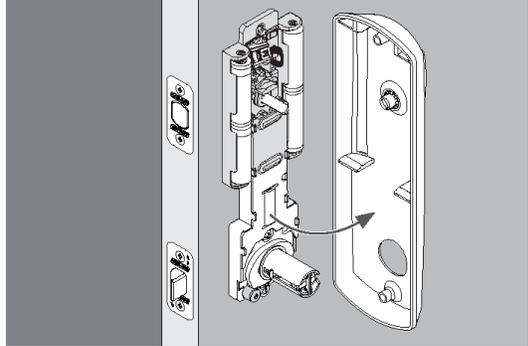
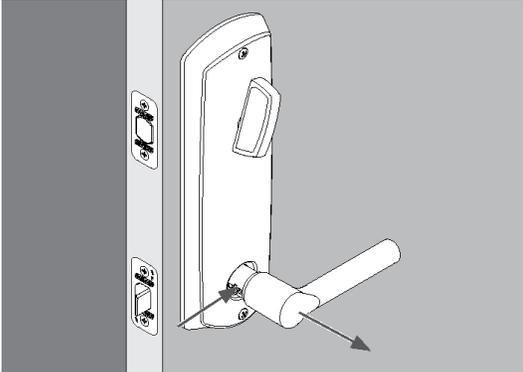
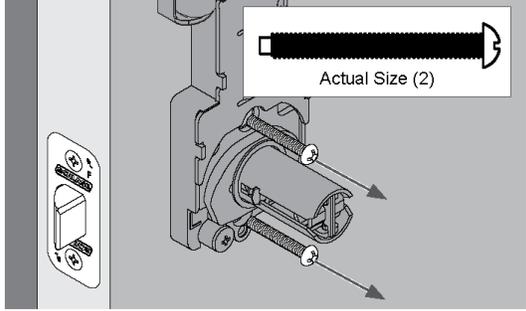
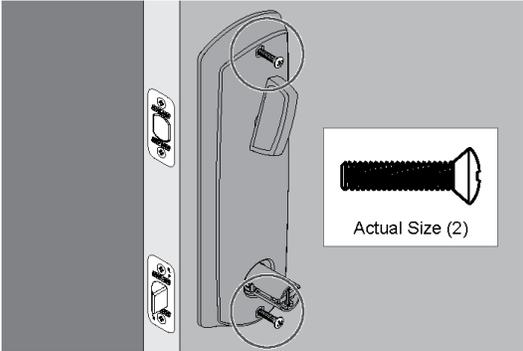
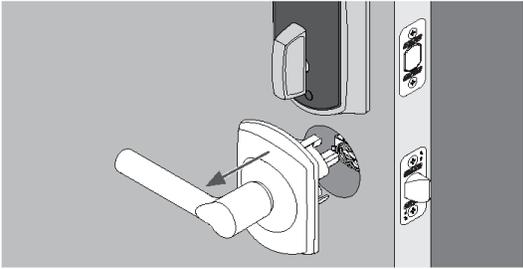


Installation Instructions

Clip Installation Instructions	1 Insert clip.
<p>IMPORTANT</p> <p>You can follow online step-by-step instructions at:</p> <p>alle.co/clip</p>   <p>NOTE</p> <p>The hole on the bottom of the outside deadbolt assembly may go left to right OR right to left. Flip the clip to align with the direction of the hole.</p> <p>NOTE</p> <p>"Actual Size" screws are accurate when document is printed with 100% scaling.</p> <p><small>©Allegion 2023 retrofit clip control instructions - online Rev. 05/23-b</small></p>	<p>NOTE</p> <p>If you cannot see the hole, or the deadbolt is installed close to the lever assembly, follow lever assembly removal instructions (step 4), then return to step 1.</p> <p>Insert clip at an angle aligning with the direction of the hole. Press in until inserted fully.</p>  <p>If the clip is not installing, flip it over and insert it at an angle the opposite direction (either right to left OR left to right).</p> <p>2 Remove the clip handle.</p> <p>Manipulate the handle up toward you and back toward the door until it breaks.</p>  <p>① You want the clip remaining in your deadbolt to be flush with the outside deadbolt assembly. If the breaking point extends below the outside deadbolt assembly, you may use an emery board or sand paper to file the clip to be flush with that assembly.</p> <p>3 Installation complete.</p> <p>Installation of clip is complete. If you removed your lever assembly (step 4), follow lever assembly reinstallation steps (step 10).</p>

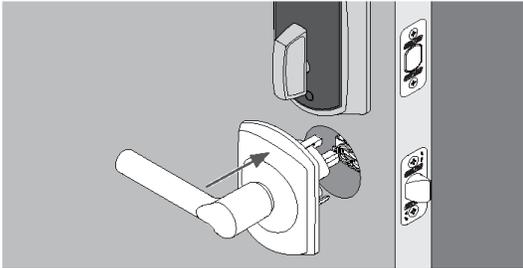
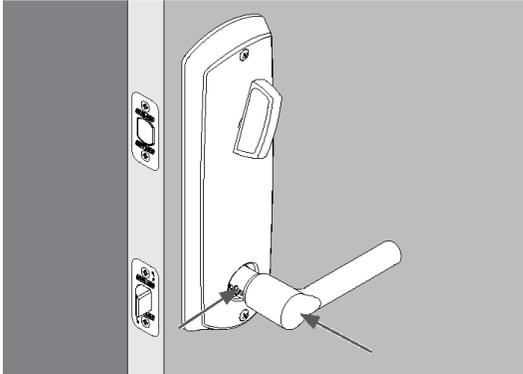
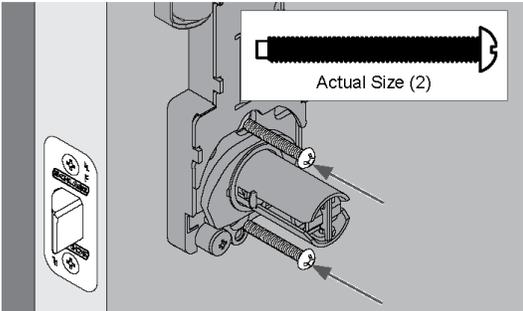
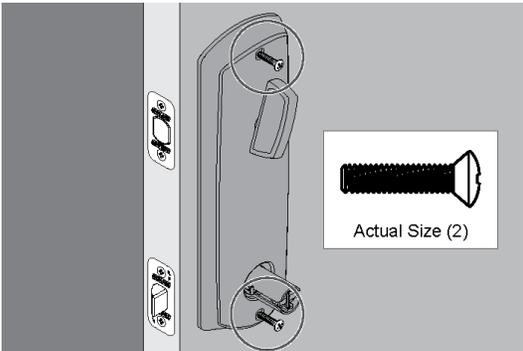
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Lever Assembly Removal Instructions	
<p>For 4-inch interconnect model, or for installations in which the outside lever assembly is installed close to the deadbolt, follow the next steps. If there is enough room for the clip to be installed at an angle, follow clip installation instruction steps.</p>	<p>6 Remove the cover.</p> <p>Remove cover and keep in a safe place. Do NOT disconnect the wires. Do NOT remove the batteries.</p> 
<p>4 Remove the inside lever.</p> <p>Press the lever catch in and pull lever to remove. Keep lever in a safe place.</p> 	<p>7 Remove the bottom two screws.</p> <p>Remove the bottom two screws as shown. Do NOT remove any other screws.</p> 
<p>5 Remove cover screws.</p> <p>Remove two screws and keep them in a safe place.</p> 	<p>8 Remove the outside lever assembly.</p> <p>Remove the outside lever assembly. Pull the outside lever assembly off the door. Keep the lever installed on this assembly.</p> 
	<p>9 Return to clip installation instructions.</p> <p>Now that the bottom of the outside deadbolt assembly is accessible, you can install the clip. Return to clip installation instructions (step 1) to install the clip.</p>

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Lever Assembly Reinstallation Instructions	
<p>Follow these steps after clip has been installed to reinstall the lever assembly.</p> <p>10 Reinstall outside lever assembly.</p> <p>Make sure the lever is reinstalled in the same orientation. Make sure the lever does not block the door from opening or closing.</p> 	<p>13 Reinstall inside lever.</p> <p>Push lever catch in, then push lever into place.</p> 
<p>11 Reinstall the bottom two screws.</p>  <p>Actual Size (2)</p>	<p>14 Complete.</p> <p>Lock is now reinstalled.</p>
<p>12 Reinstall cover and the two cover screws.</p>  <p>Actual Size (2)</p>	